



## PRESS RELEASES

### WHAT IS THE FUTURE OF EMERGENCY APPS? – UPDATE ON EENA'S OBJECTIVES AND ROADMAP

The strong adoption of smart-phones and the increasingly common use of geo-location functions by users, make mobile applications ('Apps') a powerful tool for information to emergency services. They can improve location information with several techniques, saving lives, time and resources.

In March 2015, EENA published the '**112 Apps Strategy**' document, where three core objectives were identified:

- 1 Deliver the architecture:** This refers to the update of the current technical architecture to address identified implementation issues, with the aim to reach the implementation of a Pan-European Mobile Emergency Apps (PEMEA) architecture.
- 2 Deliver a set of requirements and deployment guidelines:** In order to ensure that the PEMEA works all over Europe, all stakeholders need to know the requirements and processes to follow for a successful implementation.
- 3 Develop a certification and authentication programme:** This refers to both app providers and service providers (Public Safety Answering Points, or PSAPs), in order to cover the entire chain of emergency apps.

After **requests from our members** about the status of EENA's work on 112 apps, we are happy to provide an update on our actions and future plans.

#### **PEMEA architecture document**

This document will be published in **November 2015**. It will describe a **functional architecture, requirements and data flows** to support existing app providers and service providers to communicate with other providers and enable mobile emergency calling apps to operate while roaming anywhere in Europe.

#### **Guidelines to relevant stakeholders**

Guidelines are going to be provided to interested stakeholders during the '**EENA Members Workshop**', which is to be held on 19-21 October 2015 in Brussels, Belgium.

#### **PEMEA format document**

EENA will publish a second document in **November 2015**, which will provide a description of the formatting incorporated in the PEMEA architecture, such as fields and messaging formats.

#### **Certification programme**

EENA will develop a certification programme for both service providers and App providers. The programme will be developed **by early 2016** (Q1 of 2016) and will cover the entire chain of emergency apps.

#### **Contact details database**

EENA intends to compile and manage a database, **to be ready in 2016**, to include contact details of app providers and service providers. The aim is to facilitate cross-border communication and to bridge between parties interested in communicating with each other efficiently.

Lastly, EENA intends to work closely with ETSI EMTEL, which is about to



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launch a Working Item on '**Emergency App Guidelines**'.

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