



europaen emergency number association

WE INVITE YOU TO JOIN US!

EENA Conference 2016



6-8 April, 2016

Prague , Czech Republic

REGISTRATION OPENS 1ST DECEMBER 2015

OFFICIAL EVENT LANGUAGE: ENGLISH

INFORMATION:

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THE EUROPEAN EMERGENCY NUMBER ASSOCIATION (EENA) REPRESENTS **MORE THAN 1,100 EMERGENCY SERVICES REPRESENTATIVES FROM OVER 80 COUNTRIES WORLD-WIDE**, 75 SOLUTION PROVIDERS, 15 INTERNATIONAL ASSOCIATIONS/ORGANISATIONS, 180 MEMBERS OF THE EUROPEAN PARLIAMENT AND 90 RESEARCHERS.

MORE INFO ON THE BACK >>

3 INTERACTIVE DAYS OF LEARNING AND NETWORKING

CONTEXT OF THE EVENT

Each year, the EENA Conference brings together emergency services, public authorities, researchers and industry representatives to foster the sharing of best practices between all the relevant stakeholders.

WHY SHOULD YOU COME?

>> Meet top international experts in the emergency services field

Over 60 leading experts and practitioners will address **high-level policy and regulatory matters as well as operational and technical issues** during the plenary and parallel tracks.

>> Network and partner with key stakeholders from around the world

In 2016, approximately **500 participants from over 50 countries**, including about **200 emergency services and public authorities' representatives**, as well as researchers, telecom regulators and suppliers will attend.

>> Learn about the newest technological solutions

During the 3 days, participants will have **the opportunity to visit the exhibition area where companies** will showcase their newest products and to engage with attendees who are looking for innovative solutions in critical areas of emergency services.

>> Live the emergency call-centre experience

You will have the chance to visit the stand of the **112 Call Centre of Prague in the exhibition area**. They will provide you with a demo on the functioning of their 112 system.

>> Make friends and have a great time!

On Thursday 7 April, you will be able to attend **a social event** and network in an informal atmosphere together with other participants.

OVERVIEW OF THE PROGRAMME

	Day 1 - 6 April 2016		Day 2 - 7 April 2016		Day 3 - 8 April 2016
AM	Opening & Introduction		Track 1 3) Managing staff performance 4) Optimising accessibility to 112 5) Weather-related emergencies	Track 2 3) IMS and 112 4) Handling Big Data 5) Drones deployments	Keynote: Evolving the PSAP into more than just a PSAP
	Practical information				Future Technology: IoT & Wearables
	Discussion: Refugee crises & Rescue Services				Keynote: Google vision
	Interview: Nepal Earthquake				Discussion: Advanced Mobile Location
	Keynote: The role of Twitter in emergency management				Interactive Session
	Using social media during crisis: VOST Teams				Closing speech
	LUNCH		LUNCH		LUNCH
PM	Track 1 1) Using the Media during crisis 2) Customer Service in a PSAP	Track 2 1) NG112 testing report 2) Standards update (Apps included)	Track 1 6) Mobile PSAPs and Control Rooms 7) National PSAPs organisation under reform (part 1) 8) National PSAPs organisation under reform (part 2)	Track 2 6) Advanced Mobile Location Update 7) Mobile Broadband 8) EU funding tutorial	
	112 Awards Ceremony & Networking Cocktail		FREE TIME		
			Social event		